**Shipping policy**

Thank you for shopping with Lili Vagasi Jewelry.

The following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping

**Shipment time**

All orders are processed within 3 business days of receipt. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, please allow for additional days for processing and in transit. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

**Shipping rates & delivery estimates**

All shipping charges for your order will be calculated and displayed at checkout.

|  |  |  |
| --- | --- | --- |
| **Shipment method** | **Estimated delivery time** | **Shipment cost** |
| Standard (registered and priority) | 1-3 business days | Free |

Delivery delays may occasionally occur, but tracking numbers and updates will be provided with every order.

**Shipping confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

**Customs, Duties, and Taxes**

Lili Vagasi Jewelry is not responsible for any customs and taxes applied to your order. All tariffs, duties, taxes, and fees imposed during or after shipping are the responsibility of the customer.

**Damaged Products**

Lili Vagasi Jewelry is not responsible not liable for any products damaged or lost during shipping. If your order arrives damaged, please contact the shipment carrier to file a claim.

Save all packaging materials and damaged products before filing a claim.

International Shipping

We currently do not ship outside the Switzerland. Please contact our customer support team if you need more information or have questions.

Returns

Please see our Return & Refund Policy Page for detailed information about methods and procedures for returning an order.